

James Shewey

From: [REDACTED]
Sent: Wednesday, June 04, 2014 8:33 AM
To: James Shewey
Cc: Shaun Clark
Subject: Re: Please join now, meeting in progress: Meeting with F5 Support

Me too, you were very knowledgeable and efficient.
God bless.

Thanks,
[REDACTED]
[REDACTED]

On Jun 4, 2014, at 7:14 AM, "James Shewey" <J.Shewey@F5.com> wrote:

Hi [REDACTED]

The surveys that are sent out are actually selected randomly by a third party surveying company. I believe the selection rate is something like 50%, but unfortunately I can only hope that you do receive one 😊

Regards,

James Shewey | Network Support Engineer
USA: +1-888-882-7535 (888-88-ASKF5) | INT: +800-27536735 (800-ASK-4-F5)
UK: +44-8707-744-655 | Japan: +81-3-5447-3376 | Singapore: +65-6322-1800
f5.com | synthesis.f5.com

Please note that I am located in our Massachusetts office, so my office hours are 1pm-10pm GMT (8am-5pm EST, 5AM-2:00pm PST) Monday through Friday. If you call back outside of that time, please ask to speak with the next available engineer to ensure that you receive the fastest service.

<image001.png><image002.png> <image003.png><image004.png><image005.png><image006.png><image007.png>

From: [REDACTED]
Sent: Tuesday, June 03, 2014 3:47 PM
To: James Shewey
Subject: RE: Please join now, meeting in progress: Meeting with F5 Support

Make sure I get a review so I can get your manager a great rating score for you.

From: James Shewey [<mailto:messenger@webex.com>]
Sent: Tuesday, June 03, 2014 1:53 PM
To: [REDACTED]
Subject: Please join now, meeting in progress: Meeting with F5 Support
Importance: High

Hello ,

Please join my meeting that is currently in progress.

Topic: Meeting with F5 Support

Date: Tuesday, June 3, 2014

Time: 2:52 pm, Eastern Daylight Time (New York, GMT-04:00)

Meeting Number: 740 592 660

Meeting Password: password

To join the online meeting (Now from mobile devices!)

1. Go to <https://f5networks.webex.com/f5networks/e.php?MTID=mfd9ddd2bbd387b00a08eeea824a6dd43>
2. If requested, enter your name and email address.
3. If a password is required, enter the meeting password: password
4. Click "Join".
5. Follow the instructions that appear on your screen.

To view in other time zones or languages, please click the link:

<https://f5networks.webex.com/f5networks/e.php?MTID=m3954dc2279fa021d2ba98cd3e8b7eb5e>

For assistance

1. Go to <https://f5networks.webex.com/f5networks/mc>
2. On the left navigation bar, click "Support".

You can contact me at:

j.shewey@f5.com

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<http://www.webex.com>

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